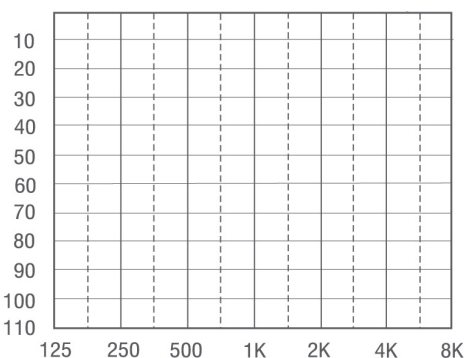
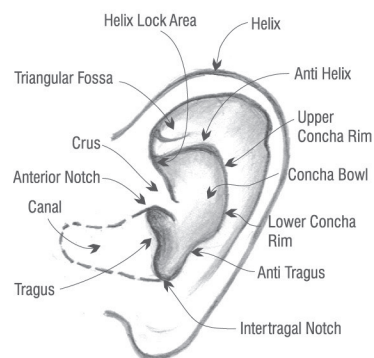
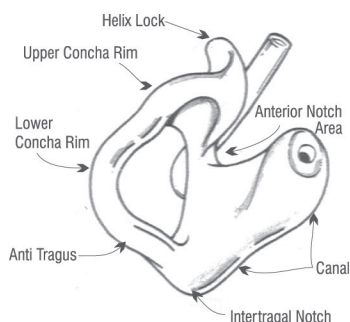
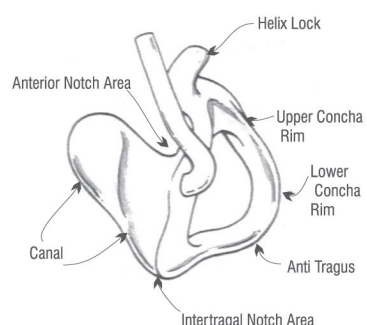


☐ **SAME DAY RUSH \$45.00**☐ 24 HOUR RUSH \$30.00

Company Name		
Address		
City	Prov.	P.C.
Phone Number	Fax Number	
Contact Person		
Date	Date Required	
Patient Name		

[illegible]

☐ Average  
☐ Firm  
☐ Flaccid

L	R	IMPAIRMENT
		Mild
		Moderate
		Severe
		Profound

☐ **Swirl up to 3 colors**

☐ Blue   ☐ Red   ☐ Pink   ☐ Yellow   ☐ White

☐ Black   ☐ Orange   ☐ Brown   ☐ Purple   ☐ Green

☐ Tint   ☐ Beige   ☐ Clear   ☐ Glow   ☐ Pearl

☐ Silver   ☐ Gold   ☐ Metallic Blue   ☐ Metallic Red

**NEON**

☐ Orange   ☐ Pink   ☐ Lime   ☐ Yellow

**GLITTER: n/a in swim mold**

☐ Gold   ☐ Silver   ☐ Blue   ☐ Green   ☐ Red

☐ Opal   ☐ Rainbow

- ☐ Lucite
- ☐ UV Hard
- ☐ Semi Flex
- ☐ Oto Seal
- ☐ Lucite/Full Flex Canal
- ☐ Semi Flex/Full Flex Canal
- ☐ Lucite/Super Soft Canal
- ☐ Skin Flex
- ☐ UV Soft
- ☐ Medi Sil
- ☐ True Tip
- ☐ Med Sil 2

- ☐ #1 Standard (Body Aids Only)
- ☐ #2 Skeleton
- ☐ #3 Shell
- ☐ #4 Canal Lock
- ☐ #4a Canal Lock W/Helix
- ☐ #5 Cros "A"
- ☐ #6 Cros "B"
- ☐ #7 Cros "C"
- ☐ #8 Acoustic Modifier w/SAV
- ☐ #9 Semi Skeleton
- ☐ #10 Half Shell
- ☐ #12 Canal
- ☐ #17 CFA Standard Bore
- ☐ #18 CFA Bell/Horn Bore
- ☐ #19 CFA ½ Bore Cut
- ☐ #20 CFA Large Open Bore
- ☐ #21 CFA Reverse Curve
- ☐ #29 Libby Horn - 6EF
- ☐ #30 Libby Horn - 8CR
- ☐ #31 Libby Horn - 6AM
- ☐ #32 Isense
- ☐ #35 Tinnitus Open Mold
- ☐ #36 Slim Tube Mold (send receiver)

- ☐ Parallel Venting
- ☐ Diagonal Venting
- ☐ External Venting
- ☐ S.A.V.
- ☐ IROS
- ☐ Large Vent
- ☐ Medium Vent
- ☐ Small Pressure Vent
- ☐ **Helix Lock**
- ☐ Bell Bore
- ☐ Canal Ring
- ☐ Lacquer (UV) **COATING / \$6.00**

<input type="checkbox"/> #13 Std.	<input type="checkbox"/> Dry
<input type="checkbox"/> #13 H.W.	<input type="checkbox"/> Dry
<input type="checkbox"/> #13 S.H.W.	N/A
<input type="checkbox"/> Libby Horn 3 mm	<input type="checkbox"/> Dry
<input type="checkbox"/> Libby Horn 4 mm	<input type="checkbox"/> Dry
<input type="checkbox"/> CFA Std.	<input type="checkbox"/> Dry
<input type="checkbox"/> CFA H.W.	<input type="checkbox"/> Dry
<input type="checkbox"/> CFA S.H.W.	N/A
<input type="checkbox"/> CFA Reverse Curve	
<input type="checkbox"/> Not Cemented	
<input type="checkbox"/> Elbow	
<input type="checkbox"/> Through Canal	

Note: Tubing always cemented unless otherwise indicated.

- ☐ #11 Swim Mold (n/a in Clear)
- ☐ #14 Sleeper Molds
- ☐ #16 Blue Tooth (send receiver)
- ☐ #22 A.T.C. Pilot's Headset Mold
- ☐ #25 Skeleton Uplift
- ☐ #26 Listening Mold  
(w/long tube & bell tip)
- ☐ #33 Communication Mold (a) / (b)
- ☐ #34 Ear Buds (send receiver)

☐ Custom ER Earmold w/calibration, No filter  
☐ Complete ER Kit (choose filter, one set)  
☐ Countersunk ☐ Silicone ☐ Oto Seal  
☐ ER 9 ☐ ER 15 ☐ ER 25

**Style option**

☐ Class A Solid      ☐ Full Shell

☐ Class B Filter      ☐ Half Shell

☐ Class C Filter      ☐ Canal Style

☐ Carrying Pouch      ☐ Low Profile

☐ Permanent Cord with Clip

☐ Detachable Cord with Clip

☐ Molded Handle

☐ Feedback

☐ Material or Style Change

Original Lab Numbers

L \_\_\_\_\_

R \_\_\_\_\_

Date of Red Stamp

\_\_\_\_\_

\* Ensure original earmolds are included when ordering remakes for feedback reasons.

Lab Numbers	
<b>L</b> _____	Price \$ _____
<b>R</b> _____	Option _____
Date _____	Handling Fee \$ 5.00
_____	Total \$ _____

## **CUSTOM EARMOLDS GUARANTEE & REMAKE POLICY**

Earmolds manufactured by Oto Hearing Products are of the best quality and materials available in the hearing aid industry. Satisfaction is guaranteed under the following conditions:

- The problem is reported within 90 days of invoice date on original order.
- A new impression must accompany every remake order, along with original invoice number, date and reason for remake request.
- A proper explanation of the reason for the remake is required. This will help us produce a better earmold.

### **There are only 4 Reasons for Free Remakes**

1. When feedback occurs within 90 days of purchase.
2. When earmold causes discomfort within 90 days of purchase
3. Oto Hearing Products sends wrong colour, material or style.
4. Canada Post or a courier company loses an earmold.

### **Reasons that DO NOT Qualify for a Free Remake**

1. Changing material or style. 50% of the cost of the new earmold is charged.
2. Changing material and style. 100% of the cost of the new earmold is charged.
3. Feedback, pain or discomfort occurs after 90 days of invoice date.
4. Dispenser is changing aids and needs a different earmold.
5. Dispenser orders a non-occluding earmold and feedback results.
6. Patient does not like the colour or style of the earmold.
7. Simple adjustment could have avoided doing a remake.
8. Dispenser or patient has ruined earmold by making modifications.
9. Incomplete original impression caused an improper fit, due to missing helix, incomplete canal length, conchas and/or tragus areas.
10. Loss or damage by customer.

### **CUSTOM EARMOLDS ARE NOT RETURNABLE FOR CREDIT**

A few of the invalid reasons we are asked to credit an account:

1. The Patient has passed away.
2. The clinic has not been able to contact the patient.
3. The patient doesn't want BTE's, or s/he's decided on a monaural rather than a binaural fitting.
4. Sleeper earmolds are not giving enough attenuation. (do a threshold test to prove they are attenuating).